

# MCDA Transportation Service

MCDA Transportation Service provides door-to-door rides to:

- **Medical and Dental Appointments**
- **Grocery Stores**
- **Senior Dining Sites**
- **County-owned Senior Centers**
- **MCDA Wellness Programs**
- **Polling Sites**



## ELIGIBLE RIDERS MUST:

- Live in Milwaukee County
- Be age 60 years or older
- Show a photo ID when they board the vehicle
- Not have easy access to other means of transportation (e.g. drive own vehicle, Non-Emergency Medical Transportation [NEMT] through Medicaid)
- Not be enrolled in Family Care, IRIS, Partnership, or PACE

## TO SIGN UP FOR RIDES:

Call the Aging Resource Center of Milwaukee County at (414) 289-6874. An Information and Assistance Specialist will take information over the phone and tell you if you are eligible. Please allow 3 business days to process the application before scheduling a ride.

## TO SCHEDULE A RIDE:

**Call First Transit at (414) 847-2744**

Please reserve rides a minimum of one week in advance, when possible.



MILWAUKEE COUNTY  
**Department on Aging**



## **RIDE AVAILABILITY GUIDELINES:**

- Within Milwaukee County
- Monday through Friday
- 7:30am – 5:30pm
- No rides available on major holidays

## **COST:**

- For medical/dental appointments, the cost is \$3 each way (\$6 round trip).
- There is no cost for other rides, however voluntary contributions are accepted.
- You must pay with cash. Exact change is preferred.

## **IF NEEDED, DRIVERS WILL:**

- Escort passengers to and from the vehicle
- Assist passengers getting in and out of the vehicle
- Help with seatbelts
- Help load shopping bags into the vehicle
- Help carry shopping bags into your home
- Provide an accessible vehicle when needed (please request ahead of time)
- Transport a needed caregiver accompanying the rider (please request ahead of time)

For more information about the Milwaukee County Department on Aging's Transportation program or any other services for adults aged 60 years and older, contact the Aging Resource Center of Milwaukee County at 414-289-6874.

Milwaukee County Department on Aging  
**Aging Resource Center of Milwaukee County**

Monday – Friday 8:00am-4:30pm

1220 West Vliet Street, Suite 300 | Milwaukee, WI 53205

Phone: 414-289-6874 | Toll Free: 1-866-229-9695 | TRS: 7-1-1

Web: [county.milwaukee.gov/aging](http://county.milwaukee.gov/aging) | Email: [agewebinfo@milwaukeecountywi.gov](mailto:agewebinfo@milwaukeecountywi.gov)