



Housing Authority of the City of Milwaukee (HACM)

Subsidized Housing Programs Waiting Lists

FREQUENTLY ASKED QUESTIONS

All of HACM's subsidized housing programs

Can only City of Milwaukee residents register?

Anyone who is 18 years or older and who meets the income requirements (as listed at waitlist.hacm.org) can apply, regardless of where they currently live.

I applied for a waiting list previously and didn't write down my username and password.

Go to myportal.hacm.org and select "Applicant Login" and then click on "Forgot Password". Then enter your user ID (it will be your email or phone number) to reset your password.

Do you offer emergency housing?

No. If you need emergency housing, we suggest you call 211 for information about housing at various shelters.

What happens when my name is selected from the waiting list?

After an individual pre-applies, they will be contacted via email once their name is selected and invited to complete an application to determine eligibility.

HACM is required by federal regulations to deny for life any applicant (or family member) who is:

Required to register as a life-time sex offender (in any state) or has been convicted of the manufacture or production of methamphetamine (speed) in a public housing development or in a Section 8 assisted property.

I'm afraid I'll be denied, so why bother to apply?

We encourage everyone to apply. We look at each applicant on a case-by-case basis.

What happens if I'm denied for HACM's housing programs?

For all of our housing programs, you would receive an email indicating the reasons for the denial and explaining your rights to an informal appeal hearing.

What advice do you have for applicants for housing?

Keep your information up-to-date at myportal.hacm.org especially your contact information (mailing address, phone, and email information). If your family composition has changed and you are adding someone to your application, you must notify HACM in writing.

Can I have a co-signer?

No. The Housing Authority does not allow for co-signers to an application or dwelling lease.

What is a "reasonable accommodation"?

A reasonable accommodation is a change, adaptation or modification to the process for registering for the Housing Choice Voucher Waiting List lottery, which will allow a qualified person with a disability to participate fully in the process. If you have a disability and are not able to complete the process for registering as explained at waitlist.hacm.org, please call 414-286-5681. If you register by this method and are selected in the random lottery, you will be mailed a Pre-Application Form along with a Reasonable Accommodation Form to verify your need for the accommodation. This verification form requires completion by a doctor or medical professional, and it must be submitted to the Rent Assistance Program with the Pre-Application. Undocumented Reasonable Accommodation Pre-Applications will not be accepted for placement on the waiting list. An example of a Reasonable Accommodation

would be: you have a disability and are medically confined, can't leave your home/hospital, and there is no one else with access to a computer, smart phone, etc. that can register on your behalf. Verification will be required from a doctor or medical professional.

Housing Choice Voucher (Section 8 Rent Assistance) Program

Should I register at 9:00 a.m. on December 15, 2021 so that I can be one of the first people in line?

This portion of the process is only a pre-application to be included in a lottery. There is no advantage in being the first person that applies. The wait lists for HACM's other housing programs will be based on the date and time the application is completed.

How will I know if I have been chosen in future lotteries?

If you are randomly chosen in a future lottery, you will be contacted by email from cdr@yardi.com notifying you whether or not you have been selected. To check your status, visit myportal.hacm.org and click "Applicant Login".

I currently live in public housing. Can I apply?

Yes, anyone who meets the qualifications can apply regardless of whether they are currently receiving another housing subsidy. However, if you are randomly chosen in the lottery and are offered rent assistance, you will need to choose which form of subsidy you would like to use.

Public Housing Program

Are any of the low income housing developments outside the City of Milwaukee?

No. If you're interested in low income (subsidized or affordable housing) outside the City of Milwaukee, call the U. S. Dept. of Housing & Urban Development (HUD) at 414-297-3214 to request a listing of other subsidized/affordable housing or visit their website at www.hud.gov.

Can I apply for a particular location?

Not at this time. When someone applies for public housing with us, they are applying for a unit. If someone is approved for housing, they will be made a housing offer whenever we have a vacancy at that time.

What happens after I submit my pre-application?

Once your pre-application is received, it will be date and time stamped and placed on the waiting list.

How long will I have to wait for housing?

We can't tell any applicant exactly how long they could be waiting for housing. Waiting time varies based on the number of bedrooms a household needs and the number of units that become vacant by bedroom size.

Project-Based Voucher (PBV)/Rental Demonstration (RAD) Programs

What are the PBV and RAD Programs?

The PBV and RAD Programs are federal rental assistance programs funded by the US Department of Housing Urban Development (HUD). Both programs require that you live in a designated specific building in order to obtain the rental assistance.

What happens after I submit my pre-application?

Once your pre-application is received, it will be date and time stamped and placed on the waiting list.

How can I get a Housing Choice Voucher (Section 8 voucher)?

You can request a Housing Choice Voucher to move from your current unit to a market rate unit upon living in the unit for a year. Approval to obtain a Housing Choice Voucher will be based upon your compliance with both HACM and your property management company rules.